**NS Health COVID-19 Vaccine Pharmacist Consult Service**

**Contact:** 1-833-768-1151  
**Hours:** 830am-430pm, 7 days a week

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**Community Pharmacy Clinics**

Pharmacist Consult will:
1) Answer consent category 1-4\(^1\) questions working collaboratively with Vaccination Clinical Support Physicians (VACS) for complex questions on behalf of the community pharmacist  
2) Answer storage, stability and administration questions which may include consulting with PH Nurse Consult, Interprofessional Practice and Learning (IPPL) or referral to the PH Provincial Biodepot (i.e. Vaccine Storage Issues)

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**Public Health (PH) Community Clinics/Mass Immunization Clinics**

For issues regarding patient consent, PH Nurse Consult working at PH Community/Mass Immunization Clinics will continue to call the Vaccination Clinical Support Physicians (VACS) and will continue to consult with PH for storage, stability, and administration questions

Pharmacist Consult will:  
Provide support to the Pharmacist Consult role working in-person at PH Community/Mass Immunization Clinics for complex questions that may impact clinic flow

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**PH and NS Health Clinics (e.g.: Outreach, Primary Care, Drive Thru), NS Health Inpatient Clinics and Long Term Care Clinics**

Pharmacist Consult:
1) May answer consent category 1-2\(^1\) questions (focusing on medication-related questions)  
2) Will answer storage, stability and administration questions which may include consulting with PH Nurse Consult, Interprofessional Practice and Learning (IPPL) or referral to the PH Provincial Biodepot (i.e. Vaccine Storage Issues)

NOTE: Clinics can continue to consult with Primary Care Providers, Specialists, Vaccination Clinical Support Physicians and Infectious Diseases (ID) as needed for any consent category\(^1\) questions.

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**Public Health**

Pharmacist Consult will:  
Collaborate with PH Nurse Consult, NS Health IPPL and PH Provincial Biodepot to answer complex storage and administration questions

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**Health Care Professionals**

Pharmacist Consult will:  
Provide general vaccine information to health care professionals (e.g. nursing, primary care physicians/ nurse practitioners, specialists, pharmacists)

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\(^1\)Nova Scotia COVID-19 Vaccine Program – Information for Health Care Professionals (Immunization tab)